



TRC Enables Leading Instrumentation Company to Relocate, Reduce Turnover and Sustain Growth

TRC's Approach

TRC hosted a joint Kaizen Event with our customer in 2013 to address early terminations (terminations that occur within 30 days or less). The results of the data from the Kaizen Event led to an Employee Engagement Program that used historical turnover data to design a systematic engagement plan that covered the first four weeks of an employee's assignment, with each week targeting a specific cause of turnover.

- Multi-year partnership with client, looking for innovation
- Current state analysis of early turnover
- Event Charter planning
- Joint Kaizen Event with client
- Future state action items
- Program monitoring and reporting schedule
- Continuous improvement of program



The Results

TRC **saved** our client **more than \$24k in lost time** over 10 months by reducing early turnover.

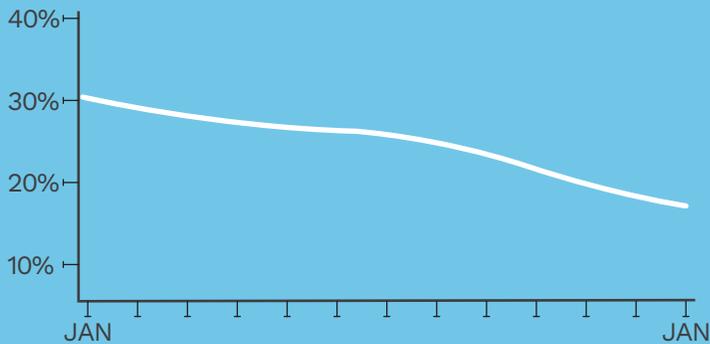
Early turnover was reduced by 37.5% (turnover within the first 30 days).

Saw a 27.7% improvement in overall turnover.

Historical Turnover Pareto Chart



Early Turnover Percentage



TRC provided a **37.5%** reduction in early turnover for the client

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